Trainings Catalogue

Q4IT accredited training organization delivering IT Quality Index courses including train the trainer and accreditation services. An important part of our consulting services is quality assessment and benchmarking of IT by using IT QUALITY INDEX framework - www.itqualityindex.com. In 2019 we introduced completely new collaboration management model DCMM: Digital Capabilities Management Model, supporting organisations in digital transformation, innovation and upgrading IT role to a digital capability function of their organisations.

Course	Days	Description and link to dates and registration
DCMM®: Digital Capabilities Management Model		
DCMM Masterclass	1	Modern IT management model supporting Digital transformation and artificial intelligence, driven by collaboration and IT enabling better digital capabilities. Detail and registration.
DCMM Professional	2	Theory and practical steps how to transform IT to innovations department collaborating with colleagues and partners. Detail and registration.
DCMM Manager	2	Managing IT using DCMM model logic. Detail and registration.
DCMM Expert	4	Combined course covering Masterclass, Professional and Manager. Detail and registration.
Digital Transformation for IT leaders utilizing DCMM model		
Innovation Management in IT	1	Course is redefining IT role in innovation, providing practical guidance how to design and operate innovation system. Details and registration
Digital Transformation for CIO	1	What Digital transformation is and what it is not, role of IT and role of executives clearly defined, new thinking streams, complex digital ecosystems. Details and registration
Digital IT Strategy	1	Traditional guidance to developing IT strategy does not work, as nobody can predict the future. Digital IT Strategy requires new logic. Details and registration
Information theory for IT practitioners	1	Selection of key concept of Information theory and its implications to IT management discipline. Details and registration
IT Quality Index®		
IT QUALITY Foundation	1	A holistic approach to IT quality management and measurement. You will learn what IT quality is and to measure it. Details and registration
IT QUALITY Expert	2	Accreditation course for candidates aiming to become Accredited IT QUALITY Experts or Certified IT Quality Experts. Details and registration
IT QUALITY Manager	2	2 day accreditation course for candidates aiming to become Certified IT QUALITY Managers - CITQM. Details and registration
Certification in IT Quality	4	4 day combined course covering Foundation, Expert and Manager level, leading to the Certification in IT Quality. Details and registration
Managing Knowledge Worker Quality	2	2 day course explaining fundamentals of managing knowledge workers in contrast to managing manual workers, differences between qualitative and quantitative management. Details and registration
Managing Supplier Quality	2	From focus on costs to balanced Quality/Costs categorization and supplier management. Details
Meetup CIO 24		
CIO 24 CIO 24	1	CZE/Zlin, 22 May 2024, Meetup "CIO 24" – the latest trends in modern IT management, tools, methods, technologies. Details https://www.q4it.eu/en/conference/

* we organize also courses on demand – *if you need a course in a specific period or an on-site training, please contact us for an individual offer.*
Training Locations:

Online MS Teams, classroom trainings: Prague, London, Edinburgh, Vancouver and other places per request.

Q4IT Great Britain
Q4IT Canada
Q4IT Czech republic

email: info@q4it.eu
@q4it_eu
@itQualityIndex

www.q4it.eu
www.itqualityindex.com
https://www.q4it.eu/en/conference/

Prices : online IT Quality Index courses VAT excl.	EUR	GBP	USD	CAD
IT Quality Foundation - CITQP	596	388	544	704
IT Quality Expert - CITQE	912	768	784	836
IT Quality Manager - CITQM	912	768	784	836
Knowledge Worker Quality - CKWQ	596	388	544	704

Discount: 2 persons -10%, more than 2 persons individual offer

Onsite training: + trainer's travel and hotel expenses

Prices: online DCMM courses VAT excl.	EUR	GBP	USD	CAD
DCMM Masterclass - DCMM_MC	596	388	544	704
DCMM Professional - DCMM_PR	912	768	784	836
DCMM Manager - DCMM_MG	912	768	784	836
DCMM Expert - DCMM_EX	2420	1924	2112	2376
Innovation Management in IT – INN4CIO	596	388	544	704
Digital Transformation for CIO – DX4CIO	596	388	544	704
Information theory for IT practitioners – CITIP	596	388	544	704

Classroom +20%

TRAINING — www.Q4IT.eu
DCMM Masterclass
Next generation IT management model
- For digital era CIO
- Complex systems thinking
- Digital transformation and AI

TRAINING — www.Q4IT.eu
DCMM Professional
From acting as a service provider to digital capabilities management
- Digital transformation from within IT
- Transformation steps
- Elimination of an administrative overhead

TRAINING — www.Q4IT.eu
DCMM Manager
Managing organisation's digital capabilities
- Maximising benefits/resources ratio
- Complex systems and uncertainty
- Digital agents and collaboration
- Innovations ecosystems

TRAINING — www.Q4IT.eu
DCMM Expert
Digital transformation of IT management
- DCMM collaboration model explained
- Digital transformation of IT and business
- Innovations, adaptation and digital intelligent agents

TRAINING — www.Q4IT.eu
INNOVATION MANAGEMENT IN IT
- Management patterns supporting innovation
- Innovation and collaboration networks
- Innovation ecosystems
- Handling uncertainty of outcomes
- Skills and knowledge work attributes

TRAINING — www.Q4IT.eu
DIGITAL TRANSFORMATION FOR CIO
Digital transformation IT leaders
- What is Digital Transformation
- Business and IT roles
- Innovation and collaboration networks
- Management patterns supporting DX

TRAINING — www.Q4IT.eu
DIGITAL IT STRATEGY
IT Strategy for digital era CIO
- Dynamic strategy
- Alignment with digital transformation
- New trends from complex systems theories

TRAINING — www.Q4IT.eu
INFORMATION THEORY FOR IT PRACTITIORES
- Cost of information
- Decision making, autonomy, complexity
- Knowledge workers
- Collaboration networks
- Practical implications to IT management

TRAINING — www.itqualityindex.com
IT QUALITY Foundation
Certified IT Quality Professional – CITQP
IT quality management framework overview

TRAINING — www.itqualityindex.com
IT QUALITY Expert
Certified IT Quality Expert – CITQE
Accredited IT Quality Expert – AITQE
IT QUALITY INDEX framework expert level training

TRAINING — www.itqualityindex.com
IT QUALITY Manager
Certified IT Quality Manager – CITQM
IT QUALITY INDEX framework manager level training

TRAINING — www.itqualityindex.com
Certification in IT Quality
Combined 4 day course
- Professional
- Expert
- Manager
Leading to Certification in IT Quality

TRAINING — www.Q4IT.eu
Managing Knowledge Worker Quality
Managing knowledge workers from qualitative perspective, collaboration quality and knowledge work characteristics.

TRAINING — www.Q4IT.eu
Managing Supplier Quality
From management of costs and SLAs to focus on quality, innovativeness, adaptations and collaboration in digital ecosystems.

Recommended learning paths: