



This is to certify that

**Steve Lawless**

has passed the

**IT QUALITY INDEX Expert qualification**

and achieved

**Certified IT Quality Expert**  
**CITQE**



**CERTIFIED IT QUALITY  
EXPERT**

**Certificate ID:** GBR\_E\_2018\_06\_65142

**Date:** 19.06.2018

**Place:** London

**Submitted by:** Q4IT s.r.o.



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A handwritten signature in blue ink, appearing to read "Zdeněk Kvapil".

Zdeněk Kvapil

**GBR\_E\_2018\_06**

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