

Certified DCMM Expert course

Expert level learning of collaboration and innovation DCMM model

Course length: 5 days

Date, place: see details [here](#)

Course description: Course is targeted IT managers and CIOs who will use DCMM for modernisation of IT management practices

Prerequisites: No pre-requisites, recommended self-study book DCMM : Digital Capabilities Management Model, ISBN: 9781723571923.

Target group: This course is targeted to experienced IT managers, team leaders, CIOs, IT governance specialist. Course is also suitable for consultants who are aiming to guide their clients through digital transformation driven by DCMM logic and management patterns.

Learning objectives: Course participants will learn from theory of collaboration inside organisations, fundamentals of complex system theories to managing IT with DCMM logic and new management patterns. Course participants will gain knowledge how to balance autonomy of acting and making decisions where information is not complete, how to adaptively manage through complex chains of activities, how RBA and ADRA is supporting decision making and visualise resource and benefits balances. Course is designed to discontinue perception of colleagues as customers, where Customer Experience is transformed to Collaboration Experience, as inside organisation everyone collaborates.

Related SFIA skills: GOVN – Governance, INOV – Innovation, BUSA – Business situation analysis, FEAS – Feasibility assessment, OCDV – Organisational capability development, PEMT – Performance management, ETMG – Learning and development management, METL – Methods and tools, BPRE – Business process improvement, BENM – Benefits management

5 day course agenda combining Masterclass, Professional and Manager course.

- Differences to ITSM and Agile management, why service/product management logic is not enough
- DCMM model – fundamentals, principles, activities and stories, visual management
- RBA technique, learning and adaptations
- Project phases of adopting DCMM
- Organizing IT, elimination of shadow IT
- Finance and ADRA
- Innovation ecosystems, DCIB, ISO 56002
- Stopping acting as a service provider
- RBA on IT department level, Visual management
- Security and “wrong doings”, analogy of an immune system
- Complex systems theory and DCMM
- Exercises – visual management, managing proportions
- DCMM Certified Expert online certification exam



Course	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7	Badge
DCMM Masterclass	1 day course							DCMM Masterclass
DCMM Professional		2 day course						DCMM Professional
DCMM Manager			2 day course					DCMM Manager
DCMM Expert				5 day course				DCMM Expert
Digital Transformation for CIO						1 day course		DCMM DT for CIO
Digital IT Strategy							1 day course	DCMM IT Strategy
Topics	Why DCMM and why combine	DCMM model and project phase	Transformation IT readiness to DCMM	Strategy IT and DCMM pattern	Using IT resources	Expert level capabilities	IT strategy for digital transformation	

Additional information:

- Body of knowledge DCMM : Digital Capabilities Management Model, ISBN: 9781723571923
- All participants will receive certification about passing the course and will gain Certified DCMM Expert badge