# Certified DCMM Professional course

**Adopting DCMM as IT management modernization leap, implementing and living DCMM**

**Course length**    2 days

**Date, place:**      see details here

**Course description:** Course is targeted to every IT professional who is interested in adopting DCMM as the government pattern in their ITs

**Prerequisites:**     No pre-requisites, recommended self-study book DCMM : Digital Capabilities Management Model, ISBN: 9781723571923.

**Target group:**     Any IT professional aiming to adapt DCMM management model

**Learning objectives**: Learn how DCMM is organised on daily work activities, how activities and stories are sources of learning and adaptations. Understand Visual Proportional Model, RBA and ADRA techniques.
Related SFIA skills : METL – Methods and tools, BUSA – Business situation analysis, FEAS – Feasibility assessment, OCDV – Organisational capability development

**Course agenda – 2 days:**

- ITSM and Agile – why not helping CIO in digital transformation
- Collaborative management, management patterns
- Key components of DCMM model
- Project steps of adopting DCMM
- Digital agents and DIA
- RBA, ADRA explained
- Activities and stories
- Applying principles
- Digital Capabilities Innovation Board – DCIB, innovation ecosystem
- Building DCMM adoption business case, DCMM ROI calculator
- Exercises
  - o   DCMM adoption ROI calculation
  - o   RBA
  - o   Visual Proportional Model
- Online certification exam DCMM Professional



1. Innovativeness analysis
2. Organization change
3. DCMM awareness
4. Digital agents
5. RBA and ADRA explained
6. Activities and stories
7. Self-monitoring
8. RBA as a learning tool
9. VPM – visual model
10. Communicating innovations
11. Stopping the old
12. Living DCMM

**Additional information:**

- Body of knowledge DCMM : Digital Capabilities Management Model, ISBN: 9781723571923
- All participants will receive certification about passing the course and will gain Certified DCMM Professional



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**DCMM Professional**

From acting as a service provider to digital capabilities management

- *Digital transformation from within IT*
- *Transformation steps*
- *Elimination of an administrative overhead*