

# IT QUALITY INDEX Accredited Partner

## Accreditation process and criteria

Target partners are consultancy companies delivering services in the area of IT governance, IT maturity assessment, benchmarking, strategic assessments. Becoming IQTI partners means the promotion of partner through a web of ITQI and through social media used by ITQI licence owner.

**Prerequisites:** Consultancy company needs to have experienced consultants with the deep knowledge level of ITSM domain, usually holding ITIL Expert or ITIL Intermediate certificates and having appropriate management skills to speak to CXO level managers. Consultants have to pass IT Quality Index Expert training (2 days) and get familiarized with the whole ITQI assessment and processing. The recommended process for experience transfer regarding new ITQI Experts delivering ITQI assessments is through shadowing ITQI expert on some assessment process.

### Accreditation process consists of completing steps:

#### 1. The organization meets the general criteria

The organization is active and possess sufficient experience in the area of IT governance. Has good reputation through employing seasoned consultants.

#### 2. Consultants

The organization is having consultants who passed IT Quality Index Expert training and reached Certified and Accredited IT Quality Expert level.

#### 3. Accreditation and license agreement is signed

Accredited partner signs agreement authorizing usage of ITQI method. AP receives a package of documents including promotional material and document templates for ITQI assessments.

#### 4. The logo is provided to AP and information about accreditation is published

Accredited partner starts to promote itself and offer assessment projects to own clients.

#### 5. ITQI materials are provided to partner – assessment form, presentation, templates

Accredited partner starts to promote itself and offer assessment projects to own clients.



Pricing information is documented in Appendix B

### IT Quality Index Partner - Accreditation process checklist

Accredited Partner – accreditation checklist	Checked when/by
1. Partner meets general criteria for quality criteria, well positioned on the market, reputation, personal knowledge of the key staff	
2. Organization have certified IT Quality Experts	
2.1 For every consultant AITQE was generated in PDF	
3. License agreement plus Appendix B was signed by both parties	
3.1 ITQI Accredited Partner certificate was generated in PDF	
4. ITQI Logo and AITQE logo was provided to partner when signed document was sent back	
5. ITQI partner package was sent to partner	

### Additional information:

IT Quality Index is building on central data processing and statistical evaluation of multiple assessments captured through different partners. This gives a major advantage in comparison with individually developed data processing and database – aggregated data are beneficial to all ITQI accredited partners as they get access to bigger data collection. Central data are anonymised so the identity of assessed IT organization is helping with an accredited partner

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